

What is the Project?



MARTA recently upgraded the equipment at paid long-term parking facilities at nine (9) heavy rail stations. This will greatly improve customer experience by offering a more consistent and reliable process for payment. Parking rates will remain the same.

The newly integrated system will provide several improvements:

- New entry and exit gates
- Ticket dispensers
- Payment machines
- License-plate recognition cameras

Customers will now receive a ticket upon entering the deck and they should take the ticket with them after parking. Customers can pay their fees on foot before exiting by cash or credit/debit card at new kiosks located near the station entrances.

In the future, this system will be compatible with MARTA's Automated Fare

Collection 2.0 system, which means customers will be able to pay for parking and fares through a single MARTA app on their mobile device(s).

Long-term Parking Locations

The following stations now have upgraded equipment:

- Lenox
- Lindbergh
- Medical Center
- Dunwoody
- Doraville
- College Park
- Kensington
- North Springs
- Sandy Springs

How does it work?

For instructions using the new equipment, see the back of this fact sheet.

Where can I learn more?

- Visit www.itsmarta.com/automatedparking for updates on the program.
- Email: Melody Jenkins, Manager of Automated Parking: mmjenkins@itsmarta.com



For more information, please contact us:

404-848-5000 | custserv@itsmarta.com

www.itsmarta.com or <https://www.itsmarta.com/automatedparking.aspx>

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How to Guide: Parking Payment System Upgrades

MARTA recently upgraded the equipment at paid long-term parking facilities at nine heavy rail stations. This will greatly improve customer experience by offering a more consistent and reliable process for payment. Parking rates will remain the same.

The newly integrated system will provide several improvements, including:

- New entry and exit gates
- Ticket dispensers
- Payment machines
- License-plate recognition cameras

In the future, this system will be compatible with MARTA's Automated Fare Collection 2.0 system, which means customers will be able to pay for parking and fares through a single MARTA app on their mobile device(s).

Instructions on how to use the new equipment is seen below.

For more information, visit www.itsmarta.com/automatedparking



itsmarta.com/automatedparking

Questions? Contact:
Melody Jenkins, Manager
of Automated Parking:
mmjenkins@itsmarta.com



1. Take a ticket from the dispenser when you drive in.



2. Take your ticket with you when you leave your vehicle.



3. Enjoy your MARTA ride!



4. When you return, scan your ticket and pay the fee (cash or card) at new machines by the faregates. You have 30 minutes to exit the deck after paying.



5. As you leave in your vehicle, scan your validated/paid ticket at the exit gate, and the gate will open.



6. Need help? The new machines have call boxes – press the button to call the Help Desk 24/7.